LEONARDO
Hotels & Resorts
Mediterranean

YOUR DOG IS

Welcome here

Join us
for a remarkable
stay you'll remember
fur-ever!

TAIL-*Friendly* accommodation where every pup feels at home *sweet* home

Dear Carering *Fur* Parents,

Our Hotel is excited to welcome you and your well-behaved fur babies.

Our dog friendly team knows that dogs are an important member of your family. We gladly welcome you in our hotel and,we offer all the possible home comforts including special amenities, for your best friend. Bring your furry friend with you and we are sure they will love the hotel's comforts as much as you!

Doggies can enjoy specifically designated comfortable dog-friendly rooms across all Leonardo Hotels where they will feel pampered and put their paws up! We will provide top-notch treatment to all dogs, welcoming them with stylish beds, elegant feeders, classy water bowls, and pet mats.

A unique gift for your four-legged friend will be delivered to your room, ensuring a memorable stay.

Stay in *Style*

There are so many ways to make your dog's journey special. Give your furry friend extra care and time to spoil them! Don't forget that dog's love treats and goods! Our dog-friendly team will give you all the information you need, and you will be sure that they will enjoy it. From a special fresh dog menu delicious cookie, and yummy treats. Our partners make gourmet treats or snacks that may be beneficial for your dog's health needs and routine.

All four-legged friends love to play fetch and enjoy toys and we know it. You can now get fancy and elegant apparel, stunning toys, or even electronic gadgets. We give you our "pet proof" that we will assist you. We are here to help your doggy, look and feel terrific, so do not forget that we could arrange a grooming routine care. Your dog now will enjoy an elevated status and lifestyle from our hotel partners.

Dog Walking Spots

Discover some of the nearest dog walking spots for your furry baby by exploring the most well-known squares and parks in the city center with your four-legged friend and become a city lover. Our friendly guest relations team is more than happy to assist you with recommendations and directions to these local dog-friendly areas.

Emergency Veterinary *Care* Information

We understand that emergencies can happen at any time and that your dog's well-being is a top priority. While we do not have in-house veterinary services, our reception team can promptly provide you with information on available local vets, including 24-hour emergency care options.

WE ARE HERE *Woof!* to help your doggy...

DOGS' Policy *Special Terms*

As we value the comfort and safety of all our guests, we request that you review and acknowledge the following guidelines with respect to keeping your dog within the hotel:

- The definition of pets applies only to dogs. No other animals may be kept in the property.
- Accommodation is allowed only for small size dogs up to 6kg / 13lbs.
- Dogs exceeding the weight limit and pets other than dogs are not allowed.
- To provide the best experience for your dog, we offer a range of amenities tailored to their needs. The guest agrees to pay a daily fee of €45.00 per room, per night for accommodating their dog. This fee covers the cost of special amenities and services, ensuring a comfortable stay for your pet. Please note that this fee may not be included in room rates or promotions.
- Only pets belonging to registered guests are allowed on the property. Guests with pets may only stay in designated pet-friendly rooms. Pets are not permitted in non-designated areas or rooms.
- Dogs must be declared by the guest prior to check-in / registration.
- All pet vaccinations, especially anti-rabies, must be current and valid. Vaccination certificate must be available upon check-in.
- All dogs must be clean, well-groomed, and completely free of fleas and ticks.
- Pets should not be in heat or menstrual period during time of check in.
- Pets should not have been sick in the last 72 hours.
- Pursuant to city government ordinance on Animal Welfare, all dogs must wear collar and ID tags and must always be accompanied by the pet owners in public places. Local legislation requirements on pets, should always be followed.
- The dog must be always on a controllable leash when not inside the room and cannot be left unsupervised.
- Guest's room will be serviced at a convenient time upon his/her direct request to the Housekeeping Department. The guest is required to remove their pet from the room during any housekeeping service. The guest may call the Housekeeping Department directly to arrange a convenient time to service the room. If any Housekeeping service is not required, the guest may activate the privacy sign. If the dog stays in the room during cleaning, the presence of the guest is mandatory.
- In case the dog is left to move freely inside the room, the sign **"My Dog is Inside"** should be displayed outside the room and the room will not be cleaned and serviced, since no employee will enter the room. In other case the sign **"My Doggy is out for a walk"** should be placed. If any sign is not displayed; the hotel will not be held responsible if the dog escapes.
- Dogs should be restrained (on a leash or in a carrier) at all times within the public areas.
- Pets are strictly prohibited in all pool areas, indoor restaurant areas, spa, gym, and other guest rooms apart from the assigned pet-friendly room. This policy helps safeguard persons with allergies and ensures the comfort of all our guests.
- Guests may bring pets to the lobby.
- Guests may only dine with their pets at the outdoor main Buffet restaurant areas. Pets should be kept in their crate or carrier while in these areas to ensure a pleasant dining experience for all guests. In-room amenities package includes a **pet bed, water bowl, feeder**, and pet mat for use during the stay. They should be left behind for the next guest. Failure to abide by this will result in replacement costs, which will be charged to the guest.
- The guest must clean up after their dog and dispose of any waste in secured disposable bags. At all times, the guest shall maintain and keep the property in good and sanitary condition. As a sign of respect towards all other guests and staff members, all guests are kindly requested to immediately clean the impurities of their dog to a designated trash bin and always contact the Housekeeping Department.

- Any damage to hotel goods or property caused by the pet will be compensated by each guest in full. Damages which may include, but are not limited to, stained bedding, stained carpet, stained linen, scratches on the furniture, scratches on the floor, infestation, extra cleaning that may be required and lost revenue charges whilst the room is out of service due to cleaning and repairs. Guest's room is subject to damage inspection at any time and upon checkout.
- Pet owners will be required to promptly address any complaints made by fellow guests regarding noise or any other such disturbance that may be caused by dogs. Any pet which becomes overly disruptive or in any way aggressive towards other guests or employees must be removed from the property.
- Should the hotel determine, at its sole discretion, that any dog is disruptive and is considered dangerous, the guest must immediately make other arrangements to house their pet outside the hotel.
- The guest shall strictly comply with the Dog's Policy and other rules and regulations which may be issued by Hotel Management. If the guest is unable to comply with the provisions stated on the Policy, the Hotel Management reserves the right to terminate the agreement and ask the former to leave the hotel.
- The guest accepts full responsibility for any and all liability, claims, losses, costs and expenses (including reasonable attorney fees) for personal injury or property damage that may result from the pet(s). The guest agrees to make any reimbursement for such damages on demand.
- The Hotel Management reserves the right to change these terms and conditions at any time without prior notice.

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