NYX

ESPERIA PALACE

BY LEONARDO HOTELS

your dog is

WELCOMED HERE

NYX ESPERIA PALACE ATHENS WELCOMES YOU AND YOUR FURRY BABY

Our dog friendly team knows that dogs are an important member of your family. We gladly welcome you in our hotel and we offer all the possible home comforts including special amenities, for your best friend.

Bring your furry friend with you and we are sure they will love the hotel's comforts as much as you!

Doggies can enjoy a selection of cozy and comfortable dog-friendly rooms, such as Deluxe Space Rooms and NYX Executive Suites, where they will feel pampered and put their paws up!

We will provide top notch treatment to all dogs and will be welcomed with stylish beds, elegant feeder, classy water bowls, pet carpet and fuzzy blankets.

A unique gift for your four-legged friend will be delivered to your room.

Stay

IN STYLE

DISCOVER SOME OF THE NEAREST DOG WALKING SPOTS FOR YOUR FURRY BABY.

Explore the most well-known squares and parks in the city center with your four-legged friend and be a city lover. Pick a place and find an ideal spot for your next walkies.

1. Kolokotronis' Square 100 m
2. Klatmonos Square 160 m
3. Athens National Garden 900 m
4. Zappeion 1200 m

There are so many ways to make your dog's journey special. Give your furry friend extra care and time to spoil them!

Don't forget that dog's love treats and goods!

Our dog-friendly team will give you all the information you need, and you will be sure that they will enjoy it. From a special fresh dog menu to birthday cakes, as well as hypoallergenic meals, delicious cookies, and yummy treats. Our partners make gourmet treats or snacks that may be beneficial for your dog's health needs and routine.

All four-legged friends love to play fetch and enjoy toys and we know it. You can now get fancy and elegant apparel, stunning toys, or even electronic gadgets. We give you our "pet proof" that we will assist you.

We are here to help your doggy, look and feel terrific, so do not forget that we could arrange a grooming routine care. Your dog now will enjoy an elevated status and lifestyle from our hotel partners.

WE ARE HERE
TO HELP YOUR DOGGY...

AT NYX ESPERIA PALACE ATHENS WE UNDERSTAND THAT EMERGENCIES HAPPEN AT ANY TIME.

We love dogs and we provide 24-hour emergency care through our vet associates.

Our vets are passionate about animal care, experts and professionals dedicated to providing top-notch quality nursing.

Please contact our reception and give serenity of mind that your buddy is in safe hands.

The city

LOVERS

DOGS' POLICY

As NYX ESPERIA PALACE ATHENS values the comfort and safety of all its' guests, hereunder is the dogs' policy that applies within the hotel.

- The definition of pets applies only to dogs. No other animals are permitted within the property.
- Accommodation is allowed only for small size dogs up to 6 kg / 13 lbs.
- Dogs exceeding the weight limit and pets other than dogs are not allowed.
- The guest agrees to pay the disinfection cleaning fee of €45,00 per room / per night if it is not yet part of the room rate or room promotions.
- Only pets belonging to the registered guest are allowed in the property. Guests with pets may only stay in the Deluxe Space Room and in NYX Executive Suite. Pets are not permitted in the other room categories.
- Dogs must be declared by the guest prior to check-in / registration.
- All pet vaccinations especially anti-rabies must be current and valid. Vaccination certificate must be available upon check-in. All dogs must be clean, well-groomed, and completely free of fleas and ticks. Pets should not be in heat or menstrual period during time of check in. Pets should not have been sick in the last 72 hours.
- Pursuant to city government ordinance on Animal Welfare, all dogs must wear a collar, an ID tag and must always be accompanied by the pet owners in public places. Local legislation requirements on pets should always be followed.
- The dog must always be on a controllable leash when not inside the room and cannot be left unsupervised. Pet sitters can be arranged through our Concierge.
- A guest's room will be serviced at a convenient time upon his/her direct request to the Housekeeping Department. The guest is required to remove their pet from the room during any housekeeping service. The guest may call the Housekeeping Department directly to arrange a convenient time to service the room. If no Housekeeping service is required, the guest may activate the privacy sign. If the dog stays in the room during cleaning, the presence of the guest is mandatory.
- In case the dog is left to move freely inside the room, the "Do Not Disturb" sign should be displayed outside the room and the room will not be cleaned and serviced, since no employee will enter the room. In the case the "Do Not Disturb" sign is not displayed; the hotel will not be held responsible if the dog escapes.
- Dogs should be always be restrained (on a leash or in a carrier) within the public areas.
- Pets are strictly prohibited in the following common and recreational areas within the hotel, such as the Kalua Lounge Club & Pool Restaurant, Phe Spa, Executive Lounge, Gym, Indoor Pool, any guest room, other than the assigned room, to safeguard persons with allergies.
- Guests may bring pets within the lobby.
- Guests may only dine with their dogs at Kalua and Panther Bistrot (outdoor area), and they should be kept in their crate or carrier.
- In-room amenities package includes a pet bed, water bowl, feeder, and pet carpet for use during the stay. They should be left behind for the next guest. Failure to abide by this will result in replacement costs, which will be charged to the guest.
- The guest must clean up after their dog and dispose of any waste in secured disposable bags. At all times, the guest shall maintain and keep the property in good and sanitary condition. As a sign of respect towards all other guests and staff members, all guests are kindly requested to immediately clean the impurities of their dog to a designated trash bin and always contact the Housekeeping Department.
- Any damage to hotel goods or property caused by the pet will be compensated by each guest in full. Damages which may include, but are not limited to, stained bedding, stained carpet, stained linen, scratches on the furniture, scratches on the floor, infestation, extra cleaning that may be required and lost revenue charges whilst the room is out of service due to cleaning and repairs. A guest's room is subject to damage inspection at any time and upon checkout.
- Pet owners will be required to promptly address any complaints made by fellow guests regarding noise or any other such disturbance that may be caused by dogs. Any pet which becomes overly disruptive or in any way aggressive towards other guests or employees must be removed from the property.
- Should the hotel determine, at its sole discretion, that any dog is disruptive and is considered dangerous, the guest must immediately make other arrangements to house their pet outside the hotel.
- The guest shall strictly comply with the Pet Agreement and other rules and regulations which may be issued by Hotel Management. If the guest is unable to comply with the provisions stated in the Pet Agreement, the Hotel Management reserves the right to terminate the agreement and ask the former to leave the hotel.
- The guest accepts full responsibility for all liability, claims, losses, costs and expenses (including reasonable attorney fees) for personal injury or property damage that may result from the pet(s). The guest agrees to make any reimbursement for such damages on demand.
- The Hotel Management reserves the right to change these terms and conditions at any time without prior notice.

PAWSOME
NYX

ONE DESTINATION. ENDLESS MODES OF EXPRESSION.

AT NYX HOTELS, WE GO BEYOND LUXURY OR COMFORT. WE INSPIRE GUESTS TO EXPERIENCE THE CITY, WHICHEVER WAY THEY CHOOSE.

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